

## **Privacy Policy**

We present the privacy policy that consists the types of information we collect whenever you visit the web portal <a href="https://www.krystahlesg.cloud">www.krystahlesg.cloud</a>.

This document lets you understand how we use the information that's been recorded and collected. The reason for collecting your data is to provide you with the best services for ESG Reporting in BRSR or BRSR Lite format. By using our service, you declare your agreement with the terms and conditions mentioned in this policy, regarding the collection and use of the information as visitor.

Krystahl respects your privacy and is committed to protecting your personal information. This Privacy Policy outlines the types of information we collect, how we use it, and the measures we take to safeguard your data.

#### Information Collection

In order to contact or identify you (with your personal data), we may ask you to help us provide your personally identifiable information that may include, but not be limited to: Email Address, First Name and Last Name, Phone Number, Address, State, Province, ZIP/Postal code, City.

We collect your business and personal information of the personnel registering on the portal, when you register for ESG Reporting (BRSR/ BRSR Lite). The information including your name, email address, phone number, and payment details is collected.

### Use of Information

We use your personal information to process your registration, provide you with our services, and communicate with you about the training course updates and other relevant information on advisory services. We may also use your information to improve our website and services.

## Information Sharing

We do not sell, rent, or share your personal information with third parties for marketing purposes or any other purpose. We may share your information with third-party service providers to facilitate payment processing, validation of payment, and other operational purposes.

### Data Security

We implement reasonable security measures to protect your personal information from unauthorized access, use, or disclosure. However, we cannot guarantee the absolute security of your data, as no method of data transmission or storage is entirely secure.

We do NOT share your organisational data and information, ESG Report/ BRSRS/ BRSR Lite report data, with any third party, any business, organisation or competitors, whomsoever it may be. Your data belongs to you/your company and remains within the portal you access for ESG -BRSR/BRSR Lite reporting purpose only.

# Cookies

Our website may use cookies to enhance your user experience, remember your preferences, and gather analytics data. You can choose to disable cookies in your browser settings, but as results some features of our website may not function properly.

"Google Analytics" is a web analytics service offered by Google that tracks and reports website traffic. Google uses the data collected to track and monitor the use of our Service. This data is shared with other Google services.

#### Do Not Track

Please note that we do not alter our site's data collection and use practices when we see a Do Not Track signal from your browser.

## External Links

Our website may contain links to external websites. We are not responsible for the content or privacy practices of these external websites. We encourage you to review the privacy policies of any third-party websites you visit.

Privacy Policy <u>www.krystahlesg.cloud</u>



# Modifications to Privacy Policy

We reserve the right to update or modify this Privacy Policy at any time. Any changes to our Privacy Policy will be posted on our website, and it is your responsibility to review the policy periodically to stay informed about this information/ practices.

## Your Rights and Choices

You have the right to access, update, or delete your personal information held by us. To exercise these rights, please contact us using the contact information provided on our website OR on this policy document. You may also unsubscribe from our email communications at any time by clicking the "unsubscribe" link provided in each email.

If you are a European resident, you have the right to access the personal information we hold about you and to ask that your personal information is corrected, updated, or deleted. If you would like to exercise this right, please contact us through the contact information provided on our website.

### Children's Privacy

Our website, training courses, and mentoring programs are not intended for individuals under the age of 18. We do not knowingly collect personal information from children under 18 without parental consent. If you become aware that a child has provided us with personal information without parental consent, please contact us so that we can take appropriate measures to remove the information.

#### Consent

By using our website for ESG Reporting in BRSR or BRSR Lite Reporting Format, or connecting with us for consultancy, validation of your report, or related knowledge services, you acknowledge and agree to the terms of this Privacy Policy.

By using our website- ESG Web Portal for BRSR or BRSR Lite reporting, you hereby consent to our Privacy Policy and agree to its Terms and Conditions.

## Purpose To Contact

If you have any questions or concerns about this Privacy Policy or our information practices, please contact us through the "Contact Us" page on ourwebsite. We will make every effort to address your concerns promptly and thoroughly.

### Contact Us

For more information about our privacy practices, if you have questions, or if you would like to make a complaint, please contact us by e-mail at <a href="mailto:esg@krystahl.in">esg@krystahl.in</a> / <a href="mailto:ESG@krystahlesg.cloud">ESG@krystahlesg.cloud</a>

# **Cookie Policy**

This 'cookie policy' for the website <a href="www.krystahlesg.cloud">www.krystahlesg.cloud</a> (Platform), specifies the manner in which we collect and process your information through cookies. This Cookie Policy does not apply to Personal Information that is collected by us in accordance with the terms and conditions under the Privacy Policy and is to be read harmoniously and in conjunction with Our Terms & Condition of Use of Platform as a Service, and Privacy Policy. Please read the Cookie Policy carefully prior to using or registering on the Platform or accessing any material, information or availing Services through the Platform. This Cookie Policy (i) is an electronic record under the Information Technology Act, 2000 read with rules and regulations made there on and is generated by a computer system; and (ii) will not require any physical, electronic, or digital signature.

- 1. Cookies are text files containing small amounts of information which is stored on your computer device when You visit the Platform and allow the Platform to recognize Your device. The information collected allows Us to provide the Services and features on the Platform that most likely meet Your needs, and to customize the Platform to make Your experience safer and easier.
- 2. Essential Cookies: These cookies enable core functionality such as security, verification of identity, provision of Services and network management. Accept the cookies for seamless experience on the platform.

Privacy Policy www.krystahlesq.cloud



- 3. Analytics Cookies: These cookies help us understand how visitors and users interact on our platform, discover errors and provide better overall service and analytics. These cookies do not collect information to identify at personal level.
- 4. Functional Cookies: These cookies collect data to remember choices Users make, to improve and give a more personalised experience. These cookies allow our Platform to remember choices that you make during each session on the platform as a service (including passwords), and provide more enhanced features. These cookies do not gather any information about you that could be used for advertising or remembering where you have been on the internet outside of our platform.
- 5. You are always free to decline cookies, except for 'Essential Cookies', if Your browser permits but in such situation you may not be able to use certain features or services being provided on the Platform.
- 6. You can choose to delete the cookies already collected by us, from your browser.
- 7. This Cookie Policy and use of the Platform shall be governed and construed in accordance with the laws of India. You agree to submit to the exclusive jurisdiction of Courts in Hyderabad, India for any disputes arising from or in connection with this Cookie Policy.
- 8. We reserve the right to amend this Cookie Policy from time to time to ensure that this Cookie Policy is consistent with any developments to the Platform as a service, the way we use the cookies collected from you and/or any changes to the applicable laws.
- 9. You will be required to provide your consent and acceptance to the updated Cookie Policy for continuing access to the Platform. You are encouraged to visit the Platform from time to time to ensure that you are well informed of the latest policies. Your registration, communication, transactions and use of the Platform shall be subject to the latest version of this Cookie Policy in force at the time of use.
- 10. In case of any question regarding cookie policy, please feel free to contact us at ESG@krystahl.in / ESG@krystahlesg.cloud

Privacy Policy www.krystahlesq.cloud